

Summer 2017: Web Community Manager Editor Upgrade

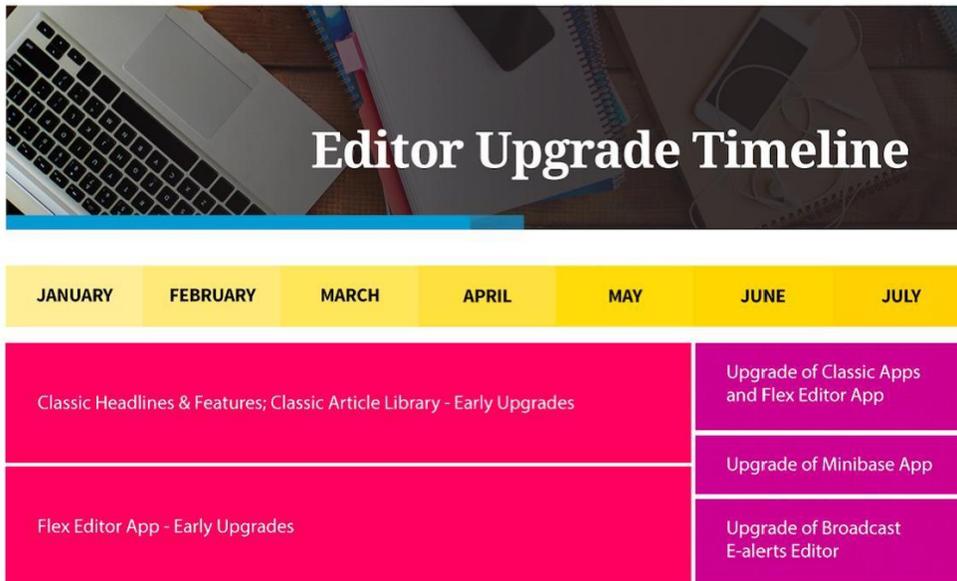
Q: Why is Blackboard updating the editing apps within Web Community Manager?

A: These updates will help your editors create content that is responsive, accessible, consistent and integrated. They will also help to:

- Avoid potential issues with the legacy WYSIWYG editor and future browser incompatibility.
- Provide consistency in WYSIWYG editors available in the product.

Q: When is this happening?

A: This summer, as part of our product release (v 2.19) we will be upgrading each of these apps/tools. For the Classic Headlines & Features App, Classic Article Library and Flex Editor App there is an optional path to upgrade early.



Q: How can I upgrade my apps early?

A: Inform our support team and they will help you with the early upgrade.

Q: What apps/functionality are changing?

A: The following changes are being made:

- Converting Classic Headlines & Features Apps to the modern version
- Converting Classic Article Library Apps to the modern version
- Converting Flex Apps to Content Apps
- Replacing the legacy editor in the Minibase App with our new editor
- Replacing the legacy editor in Broadcast E-alerts with our new editor

FAQs

Q: What are the resources available for the updated apps?

A: You can find additional resources by clicking on the appropriate app links below:

- Content App - <http://cerc.blackboard.com/Page/323>
- Headlines & Features App - <http://cerc.blackboard.com/Page/332>
- Article Library App - <http://cerc.blackboard.com/Page/252>

Q: Can I opt-out or delay the change?

A: These changes are being made to ensure your editors and site visitors have the best possible experience with the product. There is not an option to opt-out or delay the change.

Q: What if I don't have the Classic Apps or the Flex Editor App?

A: We stopped deploying those apps for new clients in 2016, the updates to those apps won't impact you at all. Changes to the Minibase and Broadcast E-Alerts will be in effect this summer.

Q: What HTML tags are no longer supported?

A: A list of HTML tags that are no longer supported can be found at by [clicking here](#).

Q: Will I have to make changes to existing pages once this takes place?

A: Your content will not be altered in any way. The purpose of the update is to help you have a better editing experience within the platform.

Q: Will pages that have Flex and/or Classic Apps stop working?

A: No. The content on the page will remain the same, and end users (your site visitors) will not notice a difference. If someone at your district edits the content that was originally built with one of those apps, they will now see the Content App instead, it may require additional formatting if unsupported tags are used.

Q: How do I create a table in the Content App?

A: The Content App has improved ways for you to create tables through the Table App. Other improved editing components include adding embeds and uploading videos, documents, and images. For more information on these editor components, [click here](#).

Q: I used Editor Layouts in the Classic Apps are these available in the modern apps?

A: No, Editor Layouts are not available in the modern apps. An alternate method to achieve what Editor Layouts enabled is that you can copy and paste content or HTML into a new record and begin editing from there.