Blackboard

# Web Community Manager 2.19 Release Notes

## New or Changed Functionality or User Experience

### Legacy WYSIWYG Editor Upgrade

To help your editors create responsive, accessible, and consistent content, we are upgrading your Classic Headlines & Features App, Classic Article Library App and Flex Editor App to their modern counterparts. Additionally, we are upgrading the WYSIWYG editor used for MiniBase Custom Views and HTML Broadcast E-alerts.
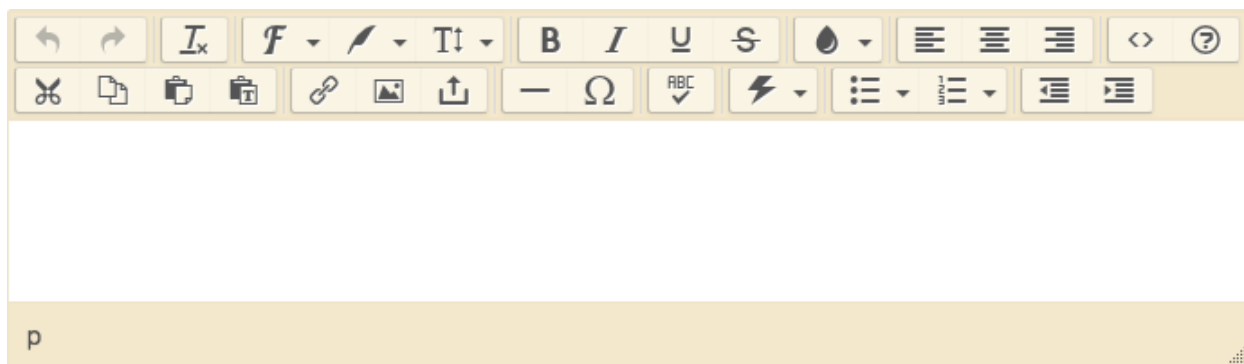


These upgrades will not change any existing content on your site; the pages that contain these apps will look the same as they do now.

Details, FAQs and tips are available at http://cerc.blackboard.com/editorupgrades.

# Web Community Manager 2.19 Release Notes

## *Cloud Storage Integration*

School districts widely use cloud storage for images and files, and now you can add these files to Web Community Manager from popular cloud storage providers Google Drive and Microsoft OneDrive.
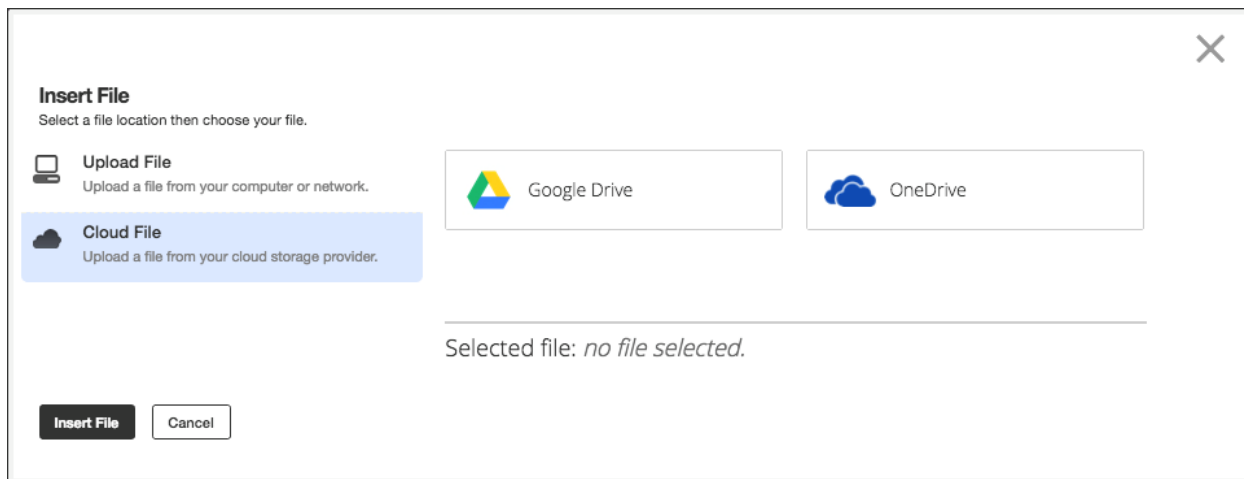


With this release, you can add files to the File Library app, and anywhere you access the WYSIWYG editor. Additionally, you can add images in the following locations: Image app, Headline Accent Image, Article Accent Image, About Teacher Image, and anywhere you access the WYSIWYG editor.

**Please note**: when adding a file or image from cloud storage, you are creating a copy of that file on Web Community Manager. Any changes you make to the original document after uploading it to Web Community Manager will not be reflected. Also, adding your file to Web Community Manager does not change any sharing permissions you have on the cloud storage provider.

Additionally, any Google files you upload to Web Community Manager will be converted to the following formats:

- Google Doc > Microsoft Word
- Google Spreadsheet > Microsoft Excel
- Google Slides > Microsoft PowerPoint
- Google Drawing > .png

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## *New Image Editor*

To improve reliability and streamline the editing process, we have replaced the image editor in the Photo Gallery. Our previous integration with Pixlr.com (an online image editing tool) proved to be unreliable. We understand your frustration with the outages and advertisements shown in Pixlr.

This change will provide you with greater reliability, ensuring image editing is available when you need it. The simplified and fully integrated interface will enable you to complete their adjustments quicker, saving them time. Finally, no advertisements will be shown to editors.

The new image editor tool will allow you to crop and rotate your photos. For advanced photo adjustments like applying filters or adding borders, stickers, and text, you will need to process these image enhancements before uploading the photo into the Photo Gallery. Pixlr.com is still an option to use on your own outside of Web Community Manager.

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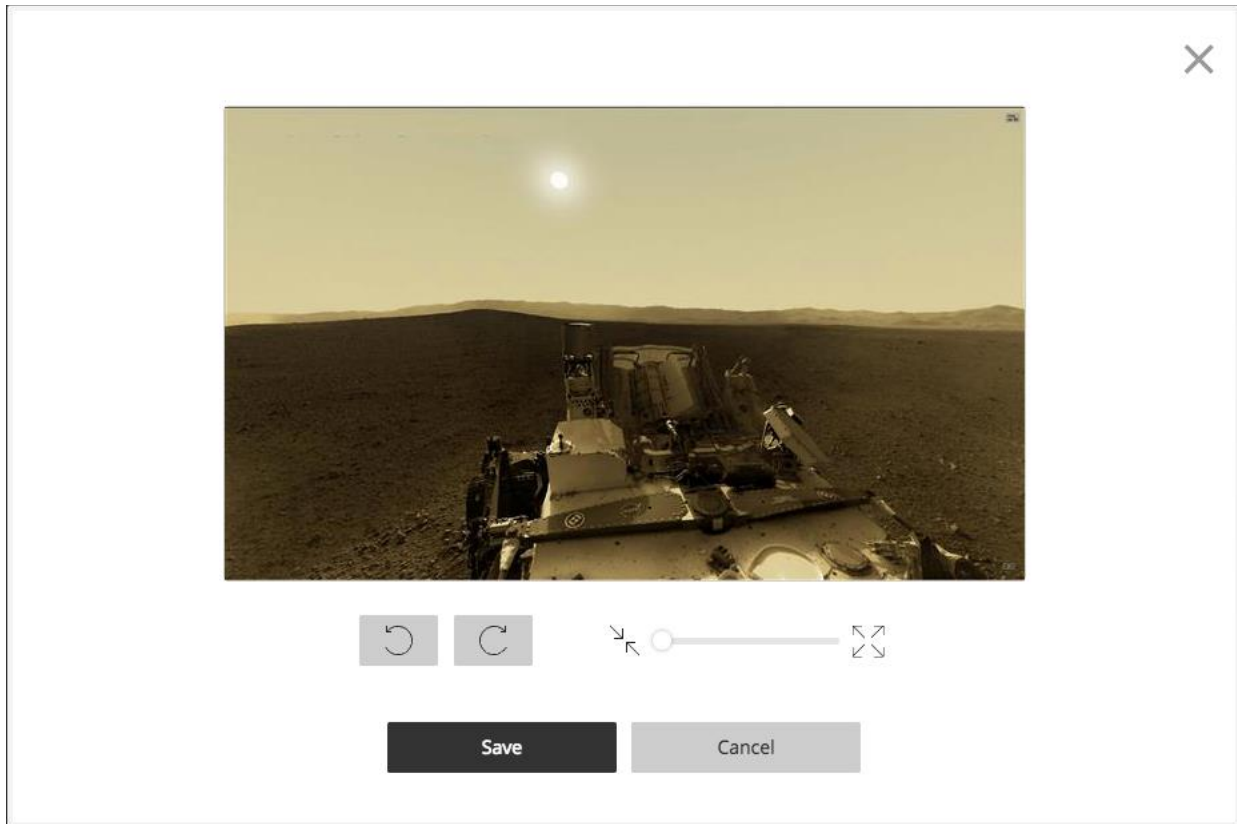
# Web Community Manager 2.19 Release Notes

## Page Editing Experience Enhancements

You've spoken, we've listened, and we've improved! Based on your feedback, some of the enhancements we've included in this release include:

- Streamlined app name editing
- Required fields are now labeled with "*"
- New page layouts have been added

**Administrators** – learn how to enable the new page editing experience here.

**Editors** – learn about the new page editing experience here.

## Dashboard Enhancements

We know that communication with parents and students is essential, that's why we've made mass notifications available in the Dashboard Inbox, including tracking for read and unread messages.
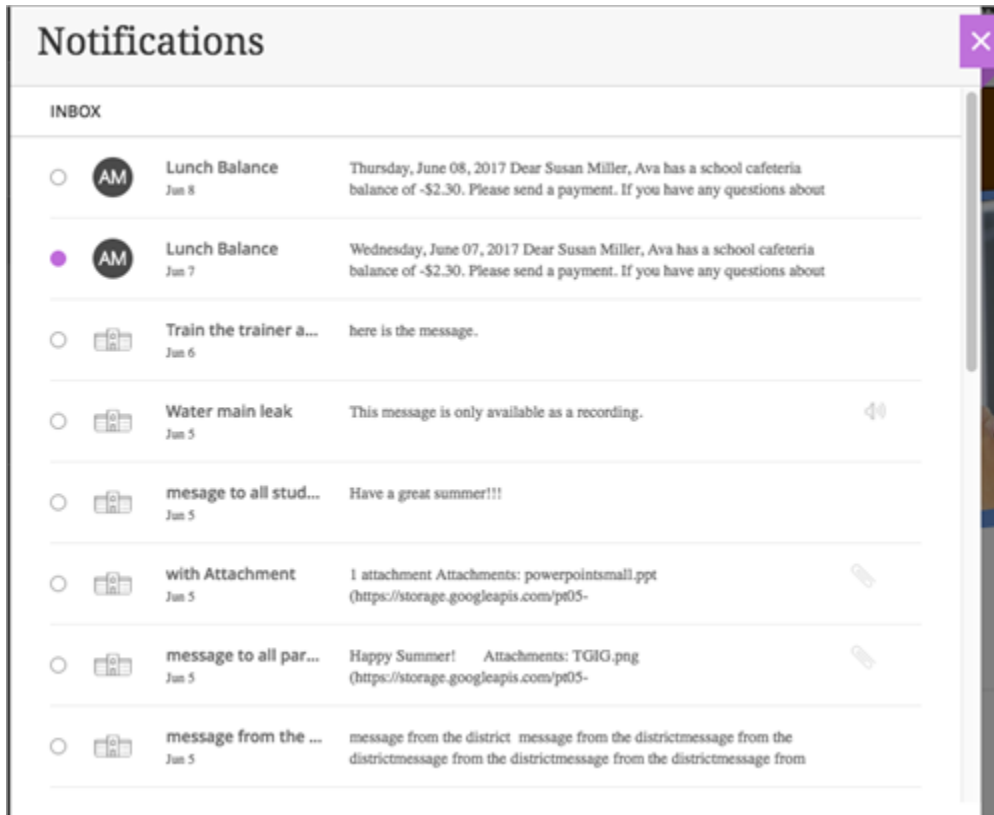
# Web Community Manager 2.19 Release Notes

## Section Recycle Bin Enhancements

We've continued to iterate and improve the experience in the Section Recycle Bin. In this release, we have added a time stamp to deletion record, and we have added the ability to filter and restore the section to a new location.
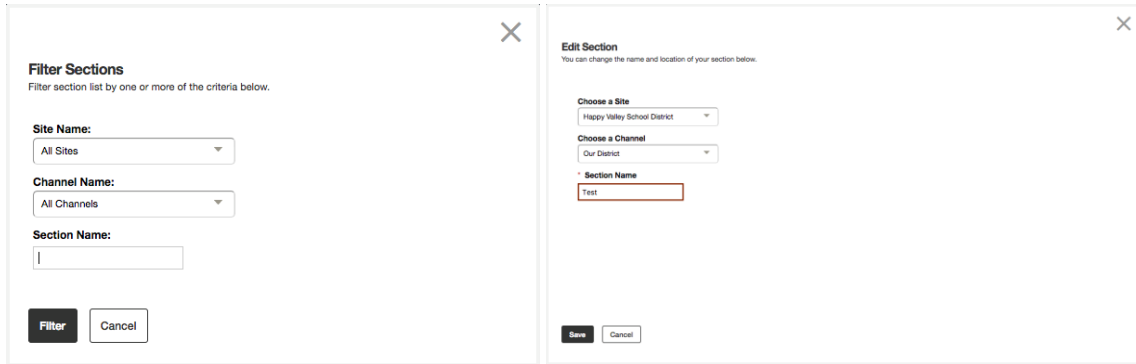


## File Library App Enhancements

We've improved the end user view to focus on the important details. The file list has been simplified and now shows only the file title and description. Additionally, we have made tagging available.

## Link Target Mapping for Sections and Pages

We have improved link handling by allowing users to specify targets when mapping sections and pages.
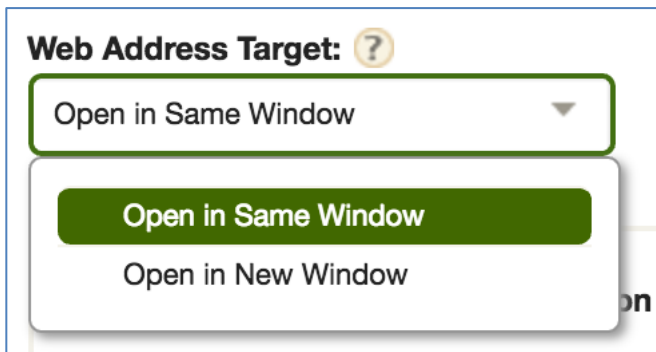
# Web Community Manager 2.19 Release Notes

## On Screen Alerts Enhancements

You can now create and post on screen alerts at subsites. Simply enable the option in system settings. On screen alerts can be shared to other sites when creator has appropriate permissions. Alerts can only be shared from the district to subsites as well as subsite to subsite. Alerts cannot be shared from subsite to district.
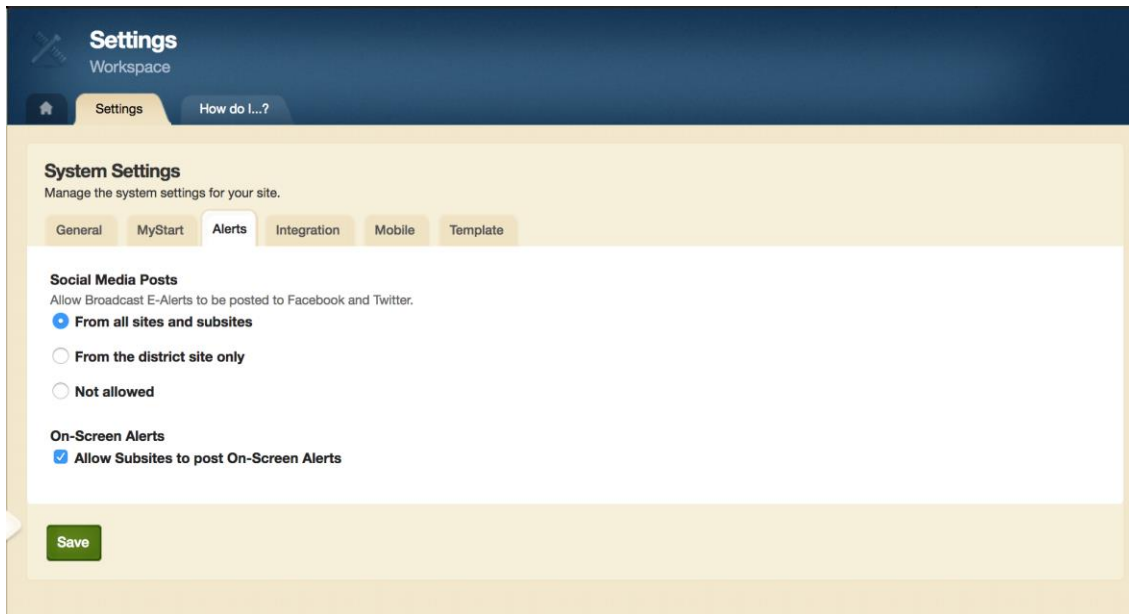


You also now have the ability to set end times for alerts.
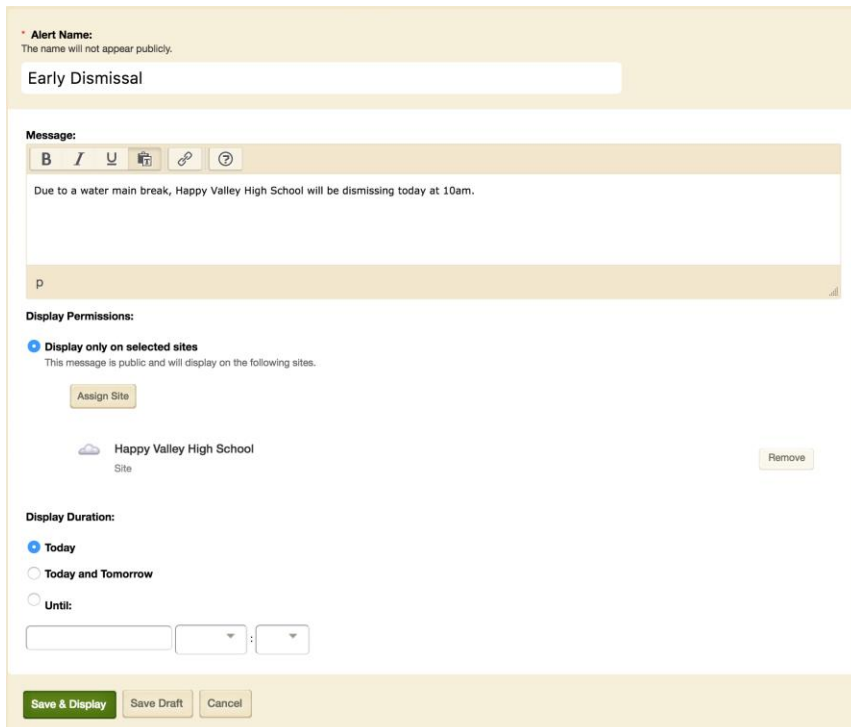
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## *New PassKeys available in the PassKey Library*

**Chalk**
A gradebook and attendance solution providing better insight into student performance.
Click here to learn more about Chalk.

**GroupLink for SafestSchools**
"GroupLink for SafestSchools" a cloud-based Student Behavior, Intervention & Incident Resolution solution for districts, schools and campuses which can be implemented by non-IT professionals in under 20 minutes.
Click here to learn more about GroupLink for SafestSchools.

**GroupLink everything Helpdesk**
"GroupLink everything HelpDesk" a cloud-based IT Support Desk, Work-Order Tracking (for facilities & maintenance) and School Administrative Help Desk solution (e.g., also used by SS, HR, Finance, etc.) for districts, schools and campuses which can be implemented by IT professionals in under 40 minutes.
Click here to learn more about GroupLink everything Helpdesk.

# Web Community Manager 2.19 Release Notes

## Resolved Issues

We have resolved the following issues in this release. We've listed the issues as they were originally entered.

| Functional Area | Subject |
|---|---|
| Accessibility | Dashboard CSS should display primary button first in tab navigation - currently displaying secondary button first |
| Accessibility | Improved Survey title accessibility |
| Accessibility | Improved Breadcrumbs accessibility |
| Accessibility | Reading on after enter is clicked on "Skip to Main Content" starts reading from the Skip to Main Content |
| Accessibility | Improved Comment buttons accessibility |
| Accessibility | Accessibility Dashboard - Closing Third layer returns focus to main page not to previous layer |
| Accessibility | Restore focus to the last element selected after an overlay is closed |
| Accessibility | Added Aria label to in-context editing button |
| Accessibility | Added title "Google Drive Folder" to Google Folder App |
| Accessibility | Accessibility of MyStart Passkeys - Esc doesn't work when My PassKeys window is open |
| TinyMCE Apps | PNG Images with Transparent background are being converted to black on upload to the Content or Image app |
| Site Workspace | Settings redirecting incorrectly when no contact information is entered |
| Forms and Surveys | Styles Tab - insert image button hidden when adding a logo |
| TinyMCE Apps | TinyMCE - SSL Everywhere - Spell Checker not loading in SSL Everywhere environments |
| Site Manager Fixes | Double quotes not properly encoded within template head content |
| Smart Device | Unable To Modify CSS for mobile site |
| Minibase App | Users are unable to submit a choice from a drop down without using a mouse |
| Site Manager Fixes | App Manager Share app function under more is not working |
| TinyMCE Apps | Unable to edit an image properties in new editor (TinyMCE version issue ib Chrome only) |
| Calendar App | Monthly Print Out not correct for first and last weeks when month overlap |

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| Functional Area | Subject |
|---|---|
| **Site Shortcut App** | New Editing Experience - Corrected issue where shared version of app has ability to add a new record |
| **Staff Directory App** | When a new page is accessed via paging email addresses no longer render |
| **Universal Connector** | User Connector - User Code not being set when connector run |
| **Site Manager Fixes** | Section Assets - Unable to Change Page Layout, Getting Error Message |
| **Classic Hierarchy** | Classic hierarchy Navigation: when activated for a section user gets a protected page error page pops up |

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# Web Community Manager 2.19 Release Notes

## Technical Requirements

Here are the [Web Community Manager End-User Technical Requirements](#).

## Refresh Your Cache

It's always a good practice to clear your browser cache on a regular basis. [Refresh your Cache](#) shows you how to clear your cache in any browser.

## Resources and Materials on CERC

As always, you can find resources and materials related to this release as well as to the many features and functions on the [Community Engagement Resource Center (CERC)](#) website. [Core Resources](#), [Hot Help Topics](#), [Apps Showroom](#), [Training](#) and [Creative](#)—we've got the information you need to succeed with your Web Community Manager website.