

Note: Please visit the following link for an updated version of this .pdf: [End User Requirements](#)

Web Community Manager End-User Technical Requirements

Effective with the Web Community Manager 2.16 Version (December 2016 - January 2017)

Browser	Notes
Google Chrome™, most recent stable version	Google Chrome applies updates automatically.
Microsoft® Internet Explorer® version 11	Current limitation: <ul style="list-style-type: none"><input checked="" type="checkbox"/> Microsoft recommends using Microsoft Edge as your default browser.<input checked="" type="checkbox"/> Enterprise mode for earlier versions is not supported
Microsoft® Edge	Microsoft Edge updates are installed automatically when Windows 10 is updated
Mozilla® Firefox®, most recent stable version	Mozilla Firefox can apply updates automatically.
Apple® Safari® versions 9.x & 10.x	Mac OS 10.9 or later

Mobile Web App Requirements

Supported WebKit-based browsers (does not include tablets; WebKit is an open source web browser engine)

- Apple iOS 9.x & 10.x
- 4.1 – 4.4 (Jelly Bean) – 7.x (Nougat)

Recommended Requirements for Viewing and Editing, All Browsers

- Oracle JavaScript, SSL, Oracle Java
- Recommended resolution: 1280x800 or higher
- Enable Cookies

Discontinued or Limited Browser Support

As of June 2016, support for Microsoft Internet Explorer 9 & 10 was discontinued. Bugs or performance issues that appear only when using these browsers will not be investigated or fixed. Existing products or features that have previously working in these browsers may continue to work until they are updated. Current restrictions are listed below.

- Table app cannot be managed in older versions of Internet Explorer
- Important messages viewing is diminished for viewers in older versions of Internet Explorer